

# Complete Communications Management



NetPlus solutions and products offer the value and functionality required for the management of today's complex enterprise communications infrastructure.

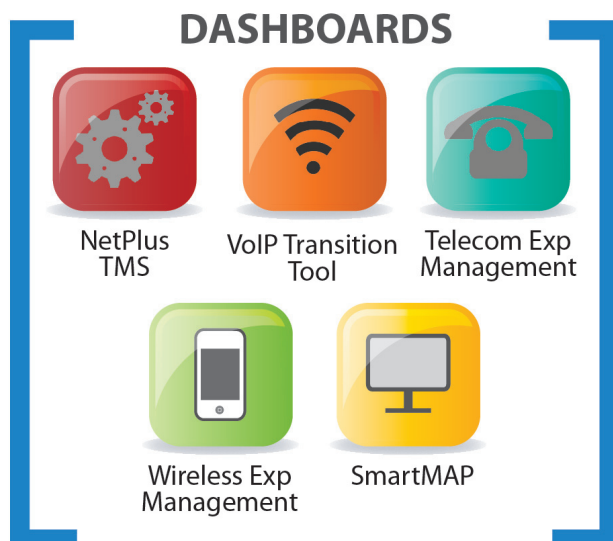
**NetPlus TMS** automates communications network operations and management to improve end-user service, allocate and control costs, increase data accuracy and accessibility, and streamline communication flows. It has been specifically designed for enterprise-level converged networks and can be quickly deployed to provide an integrated view across legacy telecom and VoIP networks.

Government and Enterprise customers use NetPlus TMS for cost management, advanced and automated vendor invoice management and reconciliation. NetPlus TMS allows for an effortless integration with and administration of the entire network and communications infrastructure.

Gain the productivity and efficiency truly needed to affect the bottom line with NetPlus TMS.

## Performance Benefits

- **VoIP Transition Tool** can migrate legacy phone systems to VoIP up to 400% faster with minimal interference of daily operations.
- **Wireless and Telecom Expense** management capabilities track and monitor both vendor and subscriber bills for validation of bills and charge back processing, so every dollar is accounted for.
- **Order Flow Engine** to control telecom spends, ensure accuracy, and process bulk orders. It improves accuracy and visibility by eliminating paper orders/requests and duplicate data entry.
- **Work Order Engine** improves service management by automating MAC processes, tracking trouble tickets, and provisioning phones for activation.
- **Unified Management** of all assets such as circuits, cables, connectivity, and directory information.
- **Enhanced security measures** with Smart Card/ Public Key Infrastructure (CAC for DOD) integration, two factor authentication, and single sign on.
- **Fault Management** helps prevent outage situations before they occur by monitoring events and sounding an alarm when user defined parameters are met. Alarms are routed automatically to the designated location.
- **Inventory Control** provides for accurate real time view of inventory, integrated with MAC process for single point of entry.
- **Web based end user interface** with customer defined approval process for ordering new service.
- **Reports Engine** provides ad hoc reporting for quickly generating on-demand analytics.



**NITRO** is an innovative new suite of products that enhances the functionality of NetPlus TMS. Each NITRO tool provides additional value in streamlining the operation of the communications environment.

**The VoIP Transition Tool** can migrate legacy systems to VoIP at the flip of a switch (cutting the transition time up to 400%). It automates the process resulting in less labor and improved ROI with faster realization of VoIP savings.

**Wireless Expense Management** can reconcile carrier bills, provision mobile devices, and automate the administration of those mobile devices.

**Telecom Expense Management** reconciles carrier bills with subscriber usage data to ensure correct payment and invoicing. It identifies discrepancies to dispute billing errors by the carrier.

**Dashboard** offers an unparalleled user experience with graphical and tabular representations of the enterprise communications environment in a single screen view.

**SmartMAP** is a web enabled portal that allows technicians to program switches remotely and save switch commands to rerun on multiple switches, dramatically speeding up administrative tasks.

#### About NetPlus

NetPlus is a leading solutions provider for Communications Management for both commercial and government entities. We offer a suite of solutions for expense management, data validation, fault management, inventory tracking and control, provisioning, and more. Our customers include DoD, DoS, United States Air Force, Avaya, Verizon, and the Pentagon. We are a division of Ventraq Corporation.

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